

Azara Benefit Screening

A comprehensive solution to simplify public benefit screening

The Challenge

The expected increase in Medicaid redetermination cycles will drive unprecedented coverage loss — putting millions at risk and increasing financial and operational strain on health systems.

In 2023, Community Health Centers lost an average of 23% of their Medicaid patients due to redetermination, resulting in an average revenue loss of \$600,000 per health center.

Manual workflows, fragmented outreach, and limited visibility make it difficult to keep eligible individuals covered.

The Solution

Azara Benefit Screening provides an end-to-end solution designed to reduce churn, improve renewal rates, and ensure continuous coverage. Streamline high-volume renewals, improve engagement, and reduce coverage loss by helping individuals successfully enroll or re-enroll in benefits.

Proven Outcomes

SUBMITTED APPLICATIONS



86%+
approval rate

REDETERMINATION OUTREACH



40%
engagement rate

APPLICATION COMPLETION



33%
faster

INDIVIDUALS SERVED



5M+

How it Works



Identify At-Risk Individuals

Automated alerts flag individuals who are eligible, due for renewal, or at risk of losing coverage.



Engage Effectively

Multi-channel outreach (text, email, phone) improves response and reconnects hard-to-reach populations.



Enable Digital-First Renewals

Complete applications, upload documents, and e-sign forms anytime, from any device.



Support Staff Efficiency

Streamlined workflows help financial counselors manage high volumes and complex cases.



Track Performance in Real Time

Integrated reporting provides full visibility into redetermination outcomes.

Built for Public Benefit Programs, Optimized for Medicaid Redetermination

Medicaid Retention & Revenue Protection

Prevent avoidable coverage loss and reduce uncompensated care.

Operational Efficiency at Scale

Automate high-volume renewal workflows and reduce staff burden.

Improved Outcomes

Keep vulnerable populations continuously covered and connected to care.

\$41.1B

Total value of uncompensated care hospitals delivered in 2023 by uninsured patients.

AHA, Uncompensated Hospital Care Cost Fact Sheet (2025)



Take Control of Medicaid Redetermination

Effectively manage benefit screening to streamline workflows, improve renewal outcomes, and reduce coverage loss at scale.

Ready to get started?

Contact your Client Success Manager or email solutions@azarahealthcare.com.

