

azara

USER CONFERENCE

APR 29–MAY 1

BOSTON, MA

2025

# Data Drilling

Revolutionizing Dental Operations, Quality &  
Integrated Care Systems



# Today's Presenters



**Kara Gee RDH, BS**  
Associate Director,  
Azara Healthcare



**Jennifer McCloskey MPH**  
Chief Quality Officer,  
Health Partners Western  
Ohio



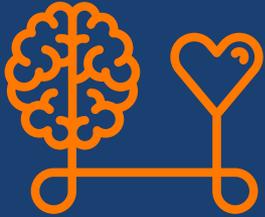
**Jamie Carder RDH**  
Director of Oral Health  
Integration,  
Health Partners Western  
Ohio

# DRVS and Dentistry

Let's Level Set



# DRVS in Healthcare



Wide acceptance  
in many settings



Demonstrated to improve  
quality performance



Data driven approach  
**What about data in  
Dentistry?**

# Dentistry in the CHC Setting



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Data reporting: Only **one** dental specific **UDS measure** at present

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Value Based Performance: A new and growing concept for dental

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Integrated Care: **Dentistry is no longer “siloed”**

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Advancements in Dentistry: Patient comfort, infection control, and **technologies**

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Key focus on **prevention and tooth loss**



# Healthy People 2030



Healthy People 2030 includes 355 core or measurable objectives with 10-year targets

- 15 of these are dedicated to oral health

Leads for tracking the progress of these objectives.

- The Centers for Disease Control and Prevention (CDC)
- National Institute of Dental and Craniofacial Research (NIDCR)
- Indian Health Service (IHS)
- **Health Resources and Services Administration (HRSA)**

# Healthy People 2030



“Healthy People was the first national effort to lay out a set of **data-driven** priorities for health improvement”

-- former HHS secretary Alex Azar

[Healthy People 2030 Includes 15 Oral Health Objectives](#)  
[- Dentistry Today](#)

# Healthy People 2030

## Oral Health Objectives DRVS can Impact



### REDUCE THE PROPORTION OF

1. Adults with active or untreated tooth decay
2. Children and adolescents with lifetime tooth decay
3. Children and adolescents with active and untreated tooth decay
4. People who can't get the dental care they need when they need it
5. Older adults with untreated root surface decay
6. Adults aged 45 years and older who have lost all their teeth
7. Adults aged 45 years and older with moderate and severe periodontitis

### INCREASE THE PROPORTION of

8. Oral and pharyngeal cancers detected at the earliest stage
9. Low-income youth who have a preventive dental visit
10. Children and adolescents who have dental sealants on  $\geq 1$  molar

# Why Are Dental Services Important?



Problems with **eating, speaking, learning** and effects on **social interaction**, and **employment potential**.



By age 8, **over half of children (52%)** have had a cavity in their primary (baby) teeth.



Children from low-income families are **twice** as likely to have cavities.



**34 million school hours** and over **\$45 billion** in US productivity **lost** each year

# Why Is Dental Data Important?

## The Power of Prevention



### Dental Cleanings

- Covered under an insurance plan
- Standard prophylaxis can cost between \$75 and \$200
- Deep Cleaning (Scaling and Root Planning) \$150-\$350 per Quadrant = \$600-\$1,400 for the entire mouth



### Restorative Services

- Fillings covered benefit under Medicaid
- The average filling cost \$150-200.
- Root Canals and Crowns are not
  - \$1,300-1,600 depending on the tooth “type”
  - \$500-2,500 per crown
  - **Extractions - FREE**

# DRVS – Connecting PC and Oral Health



Day-to-day utilization, a compliment to dental operations & quality improvement



Using DRVS as a tool to share information



Further bridging relationships in the care team



New focuses on integrated care

# DRVS Tools to Support Dental Populations





## Core DRVS

### Alerts:

- Dental Sealants
- Fluoride 0-20 years

### Measures:

- Children who have dental decay or cavities (CMS75v7)
- Dental sealants for children between 6-9 years (CMS 277v0)
- Primary caries prevention (fluoride) (CMS 74v8)

### RDEs:

- Child Dental Sealant
- Dental Adjunctive Series
- Dental Assessment (D0191)
- Dental Caries Dx
- Dental Caries Risk
- Dental Diagnostic Imaging
- Dental Diagnostic Services
- Dental Emergency Services
- Dental Encounters (CDT codes)
- Dental Endodontic Services
- Dental Oral Surgery
- Dental Periodontic Services
- Dental Preventive Services
- Dental Prophylaxis - Adult (D1110)
- Dental Prophylaxis - Child (D1120)
- Dental Prosthodontic Services
- Dental Restorative Services
- Dental Services Referral
- Dental Visit
- Fluoride Varnish Application (D1206)
- Fluoride Varnish Application for Children
- Oral Hygiene Instructions (D1330)
- Risk for Dental Caries

# New Measure March 2025:

## Patients with Dental Visit



### New Measure: Patients with Dental Visit

#### Replacing Prenatal Oral Health and Diabetes Oral Health

Azara has created a new measure "Patients with a Dental Visit", showing patients with a qualifying encounter in the dental service line in the last 12 months.

Since the new measure allows users to filter by patient diagnosis, the following two measures will be retired on April 18, 2025:

\*Prenatal Oral Health

\*Diabetes Oral Health

To recreate either of the above measures, select "Add Filter" on the Measure Analyzer, and select "Patient Diagnosis".

For Prenatal Oral Health, select "Actively Pregnant Patient"; for Diabetes Oral Health, select "Diabetes Type I or Type II". Then hit the "Update" button to get the results.



## Extended Dental module



### Alerts:

- Caries Risk Assessment
- Dental Annual Prophylaxis
- Dental Sealant
- Dental Visit
- Dental Visit Established Patient
- Fluoride Varnish

### Scorecards:

- Dental Clinical Measures
- Dental Interactions and Procedures
- Dental Primary Care Measures
- Dental Program Management

### RDEs:

- Dental Treatment Plan Completed
- Oral Exam

### Measures:

- Annual Dental Cleaning Age 0-75
- Caries Diagnosis at an Oral Recall Exam for Established Dental Patients
- Caries Risk Assessment (Primary Care)
- Caries Risk Assessment Age 0-75 (Dental)
- Children Receiving Sealant (6-14yo)
- Dental Interactions
- Dental Patients with an Oral Evaluation
- Dental Patients with Periodontal Disease
- Dental Procedures Performed
- Dental Recall Rates
- Dental Treatment Plan Completion
- Dental Visits: Periodic vs Comprehensive
- Elevated Risk for Caries (Primary Care)
- Elevated Risk for Caries Age 0-75 (Dental)
- New Dental Patients Last 18 Months
- Oral Health Self Management Goal Setting (Dental)
- Oral Health Self-Management Goal (Primary Care)
- Patients with ED Visits for Non-Traumatic Dental Conditions
- Periodontal Evaluation in Adults with Periodontitis
- Referred for Dental Services (Primary Care)

# New as of 2024



## Child Dental Sealant (CMS 277)

Azara DRVS can now ingest tooth number data from connected Electronic Dental Records (EDR)

Measure criteria will incorporate tooth number to identify first permanent molars

**Numerator:** Dental sealant procedure recorded on at least one permanent first molar

**Exceptions:** Records of the following for all permanent first molars

- Dental restoration procedure performed
- Tooth identified as non-sealable
- Dental sealant applied before start of measurement year

Please contact our Support Team if you are interested in learning more.

# Integration vs. Co-location



# Integrated Care



## Improved health outcomes

Capturing pivotal opportunities

- Warm handoffs between providers
- One stop shop for services

Breaking the chain of tooth loss through

- Identifying when a child should first see the dentist
- Educating new parents, vital ways to care for their child's teeth and invoking healthy oral habits into the home

Behavioral Health Considerations

- Depression and the inability to complete hygiene needs

# Integration Opportunities (PVP & CMP)

What if your EMR and EDR are not integrated?

## Medical Information Vital to the Dental Visit

- BP control
- Current medications
  - Blood thinners - Last INR?
- Last A1c
- Last ED Visit – Oral Health Related?

## Operational Considerations

- Improved cross service utilization
- Health outcomes
- UDS Data Collection
- Proper screenings and follow up



# Oral Health and Behavioral Health Impacts



## Mental Health Impact on Oral Health

**Anxiety:** Bruxism (teeth grinding) is associated with anxiety.

**Bipolar & Obsessive - Compulsive Disorder:** Patients with these conditions can be overzealous with brushing, flossing, and mouth washing.

**Depression:** Patients with depression tend to have high levels of dental caries (decay) due to self-neglect and dry mouth related to anti-depressant use.

**Eating Disorders:** Patients with self-induced vomiting suffer from tooth erosion.

**Trauma:** Patients with significant trauma histories associated with habitual bruxism and clenching, and increased risk of periodontal disease.

**Medications for Mental Health:** Xerostomia (dry mouth) common side effect of anti-depressants, anti-anxiety, and anti-psychotic medications.

## Oral Health Impact on Mental Health

**Cognitive Functioning:** Physical inflammation from periodontitis (gum disease) can be a risk factor in exacerbating cognitive decline.

**Dental Phobia:** Significant number of individuals suffer from severe anxiety about dental visits.

**Quality of Life:** Poor oral health can negatively impact employment, school, and relationships.

**Self-Esteem:** Tooth loss and severe tooth decay negatively impact self-esteem and quality of life.

**Vital Functioning:** Poor oral health can impair vital functions such as eating, breathing, swallowing, and chewing, which in turn can impact mental health.



# DRVS Tools

Supporting Integrated Opportunities



# Scorecards | Dental Program Management



Scorecards and Dashboards can be emailed to your providers based on service line using Provider Groups.

Dental Clinical Measures <sup>1</sup>

REPORT

PERIOD: February 2023 | CENTERS: All Centers | RENDERING PROVIDERS: Dental Providers Loc... + Add Filter Update

REPORT CARE GAPS

GROUPING: No Grouping | TARGETS: Primary Secondary Not Met | REPORT FORMAT: Scorecard

MEASURE	RESULT	TARGET	NUMERATOR	DENOMINATOR	
Dental Patients with an Oral Evaluation	31.3%	26.0%	25	80	↓
Annual Prophylaxis Age 0-75 (Dental)	0.0%	65.0%	0	79	↓
Caries Risk Assessment Age 0-75 (Dental)	86.1%	78.0%	68	79	↓
Elevated Risk for Caries Age 0-75 (Dental)	80.9%	43.0%	55	68	↓
Caries Diagnosis at an Oral Recall Exam for Established Dental Patients	49.0%	74.0%	49	100	↓
Dental Patients with Periodontal Disease	0.0%	74.0%	0	80	↓
Children Receiving Sealant (6-11yo)	0.0%	25.0%	0	9	↓
Oral Health Self Management Goal Setting (Dental)	55.7%	61.0%	44	79	↓

# Dental Registries

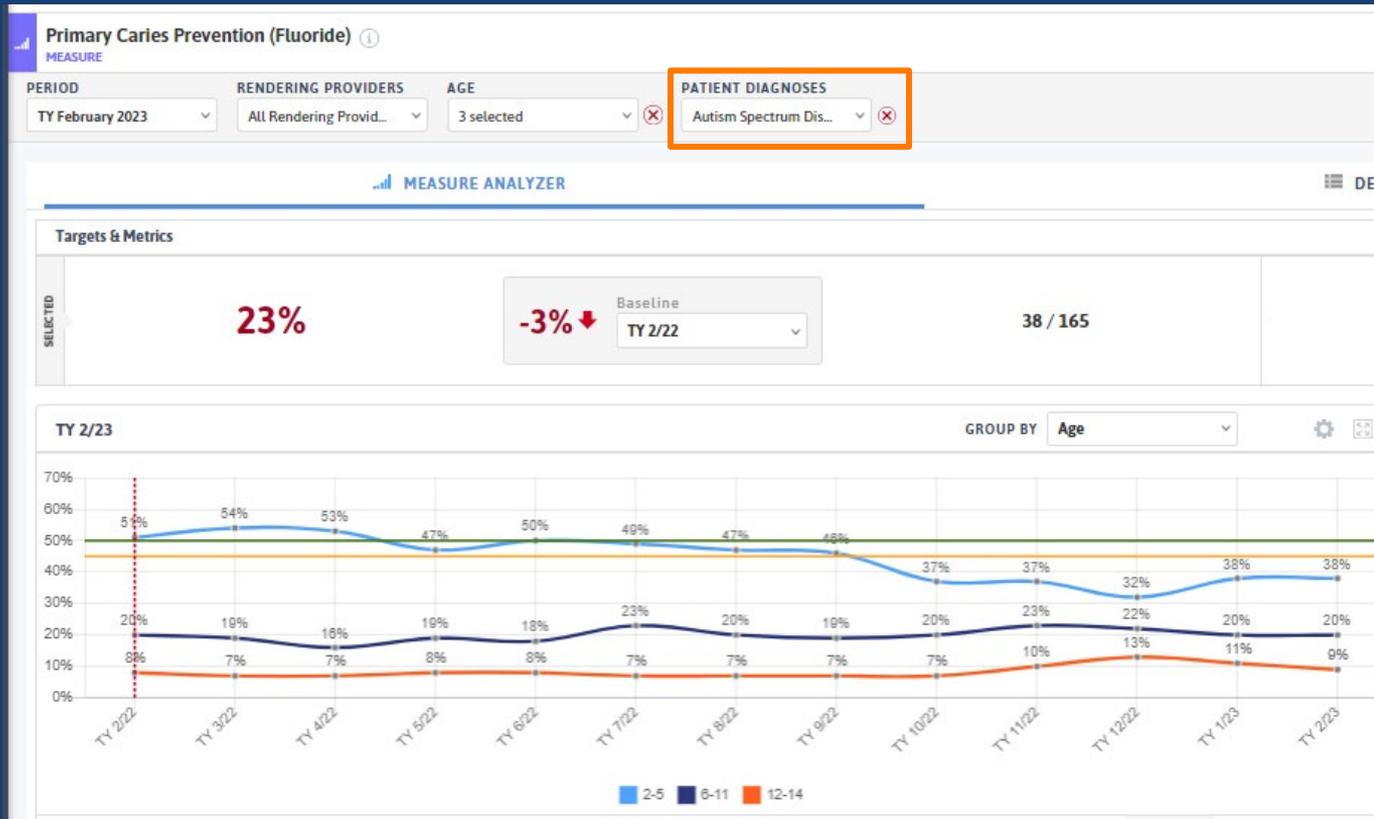
## Registry Data Elements Across Service Lines



	DIABETES DX		A1C		BMI				DENTAL PROPHYLAXIS ADULT		CHRONIC PERIODONTITIS DX		
RISK SCORE	DATE	CODE	DATE	RESULT	DATE	VALUE	FOOT EXAM	EYE EXAM DATE	DATE ↓	CODE	DATE	CODE	DENTAL VISIT DATE
14.00	3/24/2023	E11.65	3/24/2023	6.7	3/24/2023	29.4	5/20/2019	12/28/2021	3/16/2023	D1110			3/16/2023
4.00	5/17/2021	E11.65	3/8/2023	8.2	3/8/2023	34.3	9/7/2022	11/2/2019	3/8/2023	D1110			3/8/2023
14.00	7/15/2021	E11.621	5/26/2022	14.3	3/13/2023	52.6	5/26/2022		3/6/2023	D1110	8/9/2021	K05.30	3/6/2023
14.00	6/29/2021	E11.9	2/1/2023	6.7	2/1/2023	37.1			2/3/2023	D1110	7/22/2021	K05.30	2/3/2023
7.00	3/2/2020	E11.9	11/21/2022	6.2	1/9/2023	29.7			1/25/2023	D1110			1/25/2023
22.00	6/29/2018	E11.40	1/10/2023	6.0	1/10/2023	44.5	5/10/2019	1/26/2021	1/25/2023	D1110			2/10/2023
16.00	5/1/2018	E11.65	11/7/2022	8.4	2/9/2023	55.4	2/9/2023		1/19/2023	D1110	4/28/2021	K05.30	1/19/2023
5.00	3/31/2021	111552007							1/17/2023	D1110	12/9/2020	K05.30	1/17/2023
7.00	6/3/2020	E11.49	12/22/2022	7.2	3/30/2023	32.6	8/4/2022	5/9/2022	1/4/2023	D1110			1/17/2023
10.00	3/7/2022	E10.9	10/6/2022	5.9	10/18/2022	30.1	3/7/2022		12/21/2022	D1110			12/21/2022
5.00	3/7/2023	E11.65	3/7/2023	6.7	3/7/2023	43.9			12/20/2022	D1110			12/20/2022
6.00	3/9/2023	E10.65			3/8/2023	26.6			12/14/2022	D1110			12/14/2022
21.00	4/7/2022	E11.65	1/26/2023	6.5	1/26/2023	51.0	10/13/2022	4/11/2022	12/13/2022	D1110	5/3/2022	K05.30	12/13/2022
7.00	9/1/2019	E11.9	12/9/2022	7.0	12/9/2022	31.0	12/9/2022	1/21/2021	12/7/2022	D1110			1/4/2023
9.00	2/15/2019	E11.9	8/3/2021	6.5	8/3/2021	34.5	8/3/2021	5/22/2019	11/30/2022	D1110	5/2/2022	K05.30	11/30/2022
15.00	7/27/2021	E11.65	1/17/2023	6.9	1/17/2023	34.3	1/17/2023		11/30/2022	D1110	5/3/2021	K05.30	11/30/2022
4.00	2/8/2018	E11.40	2/4/2023	7.9	2/4/2023	25.9		7/6/2022	11/30/2022	D1110			11/30/2022
15.00	10/21/2020	E11.43	2/28/2023	10.0	2/28/2023	35.3		10/1/2021	11/29/2022	D1110	1/28/2021	K05.30	11/29/2022
13.00	7/28/2020	E11.65	8/10/2022	13.5	2/22/2023	23.0	11/29/2022	1/10/2023	10/31/2022	D1110			10/31/2022

# Measure Use Cases

## Pediatric Patients with Special Needs

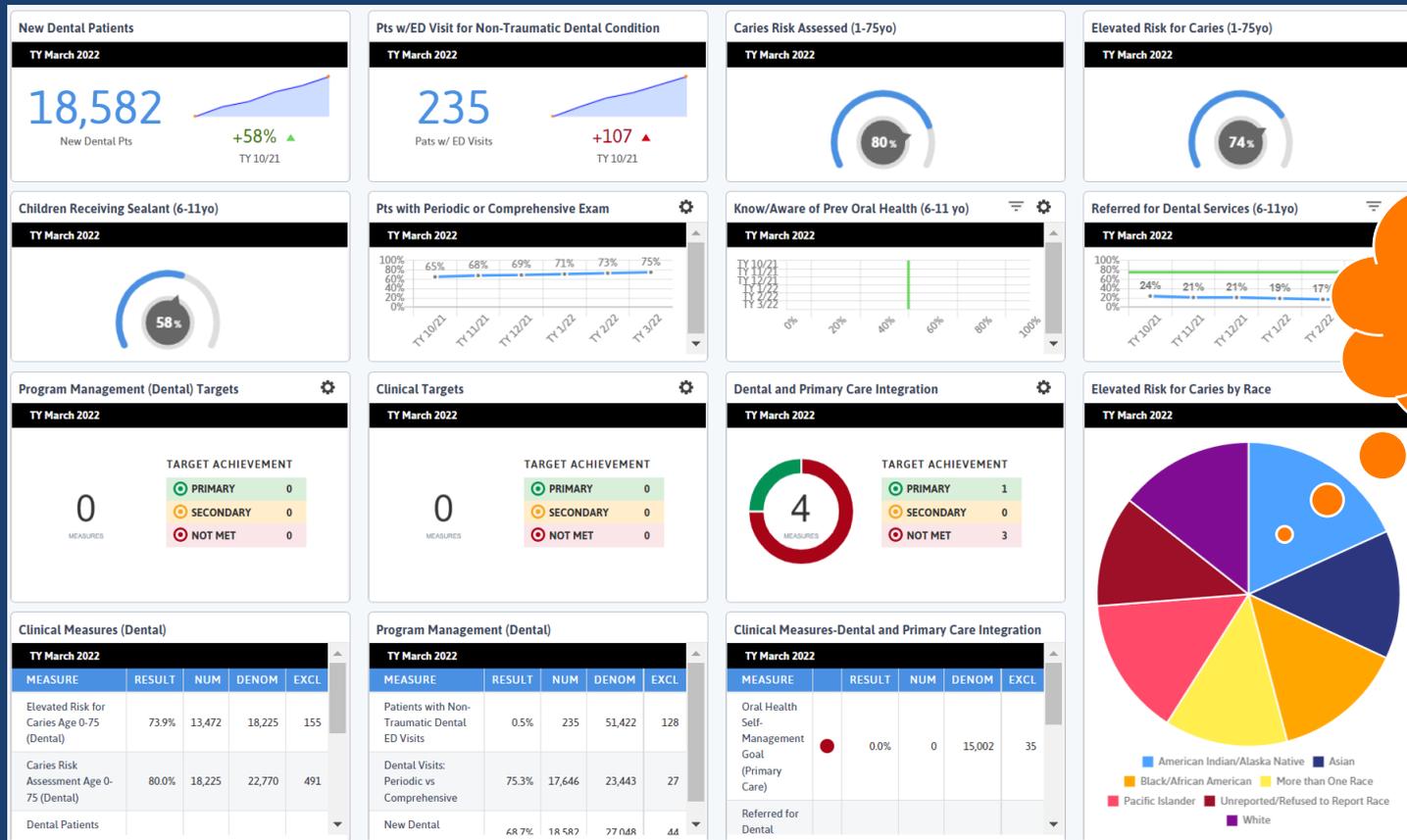


Are your dental staff trained to serve this population?

Do you have appropriate referral sources if needed?

Care disparities?

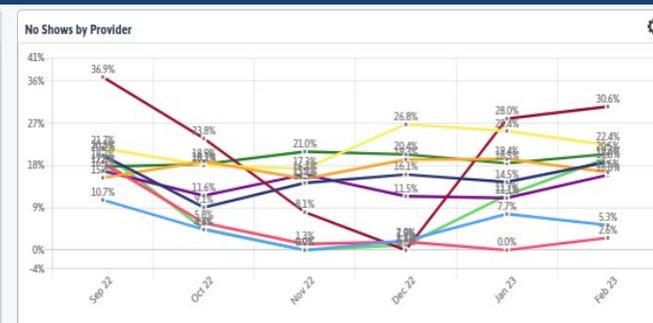
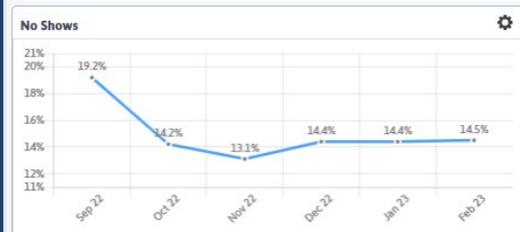
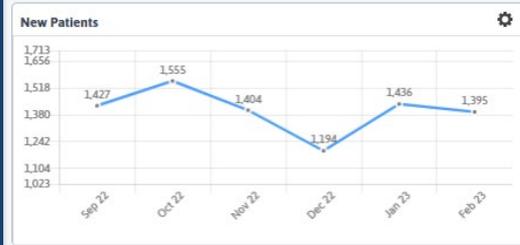
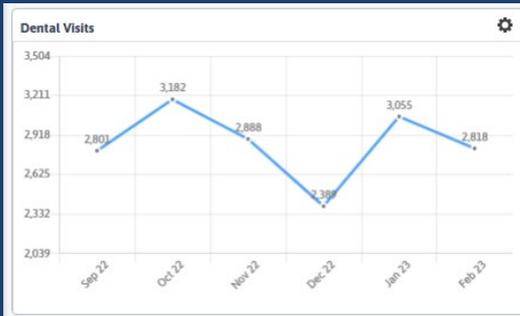
# Custom Dashboards



Do you have a way for site managers or dental directors to monitor dental operations?

# Custom Dashboards

## Operations & Trends

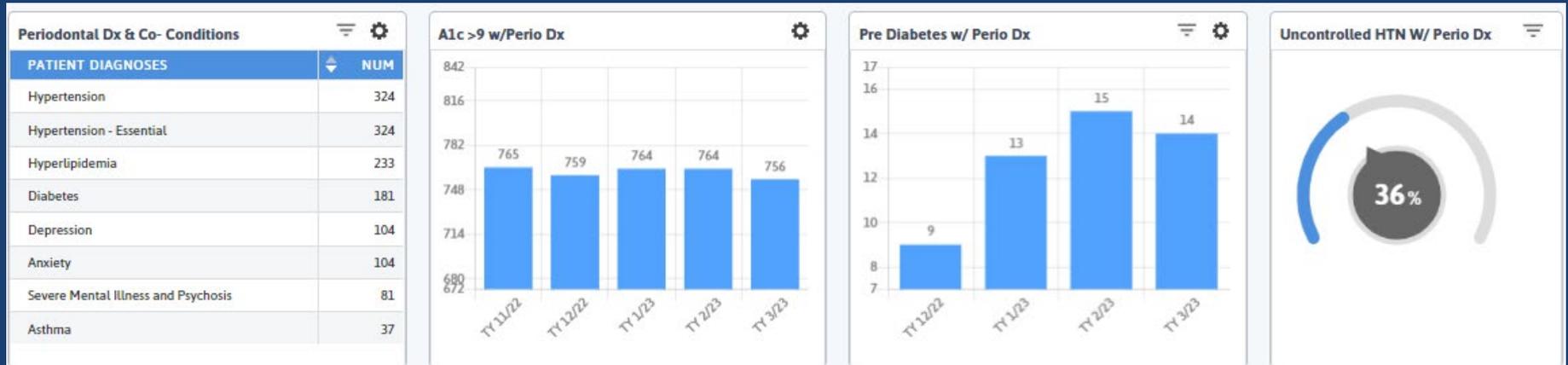


- No shows and late cancelations
- Provider schedule capacity
- Access evaluations

# Custom Dashboards



## Co-Occurring Conditions & Integration

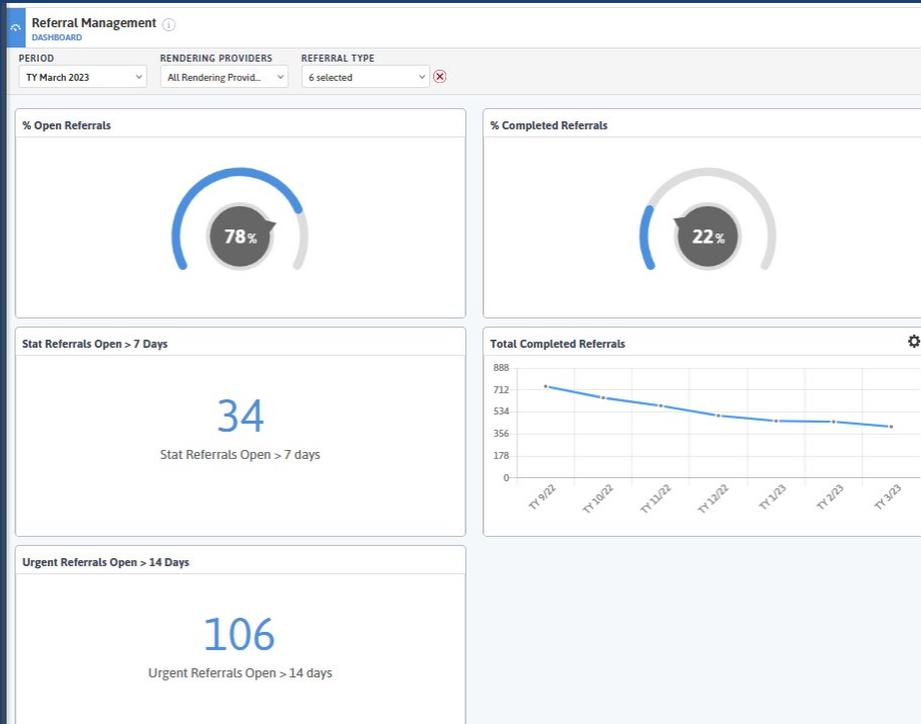


If patients seem to be doing all the right things but are still having difficulty controlling A1c or BP levels, have they been examined for possible periodontal disease?

# Dental Referrals



## Documentation Vs. The Warm Handoff for Internal Service Lines



## Internal Referrals

- Are they documented?
- Who is responsible for managing them?
- Is the workflow different for internal vs external?





# DRVS Dental Module

## EXPANDED DENTAL REPORTING

The DRVS Dental Module offers an in-depth look at your center's dental patients. These additional measures, scorecards, alerts, and registry data elements provide the opportunity to maximize your patients' dental care—fostering dental integration and promoting quality improvement. The DRVS Dental Module deep dives into oral health specific clinical measures, procedures, program management and referrals, combining data from both your Medical and Dental health records.

### The Dental Module includes the following components:

#### Measures

- Annual Prophylaxis Age 0-75
- Caries Risk Assessment Age 0-75
- Elevated Risk for Caries Age 0-75
- Caries at Recall
- New Dental Patients
- Dental Patients with an Oral Evaluation
- Dental Visits: Periodic vs. Comprehensive
- Dental Patients with Periodontal Disease
- Patients with ED Visits for Non-Traumatic Dental Conditions
- Children Receiving Dental Sealant
- Dental Procedures Performed
- Dental Recall Rates
- Dental Treatment Plan Completion
- Oral Health Self-Management Goal Setting Ages 0-75

#### Alerts

- Caries Risk Assessment (Dental)
- Dental Annual Prophylaxis (Dental)
- Dental Sealant (Dental/Primary Care)
- Dental Visit (Dental)
- Dental Visit Established Patient (Dental)
- Fluoride Varnish (Dental/Primary Care)

#### Reports

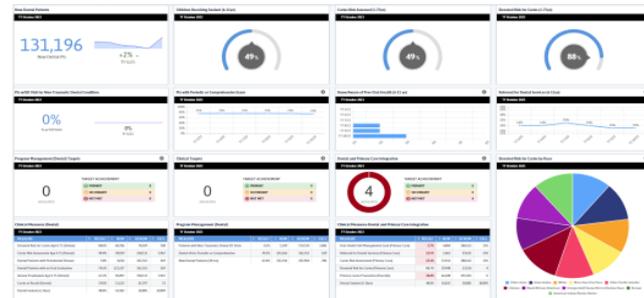
- Dental Clinical Measures
- Dental Interactions and Procedures Measures
- Dental Primary Care Measures
- Dental Program Management Measures

Measures	2024	2023	2022	2021	2020
Dental Patients with an Oral Evaluation	9642	7126	235	203	243
Dental Annual Prophylaxis Age 0-75 (Dental)	8429	8126	122	143	143
Caries Risk Assessment Age 0-75 (Dental)	8172	8126	207	247	247
Elevated Risk for Caries Age 0-75 (Dental)	6974	6912	285	317	327
Caries at Recall Age 0-75 (Dental)	1481	1481	0	0	0
Dental Patients with Periodontal Disease	2794	2329	15	15	243
Children Receiving Dental Sealant	4288	4188	2	2	2
Dental Procedures Performed	885	8126	0	0	243

## FEATURES & BENEFITS

- Access caries risk data to explore trends, identify patients with outstanding dental treatment or active periodontal disease.
- Use Patient Visit Planning Report (PVP) or Care Management Passport (CMP) alerts as part of the dental visit to address oral gaps in care.
- Create custom registries and cohorts using dental registry data elements to learn more about dental populations or for dental provider panel management.
- With the full suite of pre-built scorecards, measures and registry data elements, users can save time and resources by running reports with one click.
- Build a deeper understanding of your dental populations and the correlation between their oral and systemic health by comparing oral and chronic health condition status, such as those with uncontrolled diabetes and periodontitis.

### Custom Dashboard\*



\*Organizations can use the expanded dental reporting measures to create custom dashboards.

### Interested in learning more about the DRVS Dental Module?

The Dental Module for DRVS requires additional mappings and integration. Contact your PCA, HCCN, your Client Success Manager or solutions@azarahealthcare.com.



# DRVS to Support Dental Care

## Recorded Webinars



[TELL ME THE TOOTH: DENTAL QUALITY AND INTEGRATION USING DRVS \(9/5/2024\)](#)



[ADVANCING DENTAL CARE USING DRVS \(9/21/2023\) \(AZARAHEALTHCARE.COM\)](#)

# Health Partners of Western Ohio

Dental Quality and Operations



# Health Partners of Western Ohio



Health Partners  
of Western Ohio



63,676 patients  
237,331 visits  
Medical  
Dental  
Behavioral Health  
Vision



22 locations, including 11 school-based  
health centers



Integrated model of care



# HPWO & Azara



- PVP-Patient Visit Planning Alerts (Stock and Custom)
- Transitions of Care Module
- UDS Scorecard
- Stock and Custom Registries
- Care Effectiveness Reports

Transitions of Care (TOC) - ED/IP

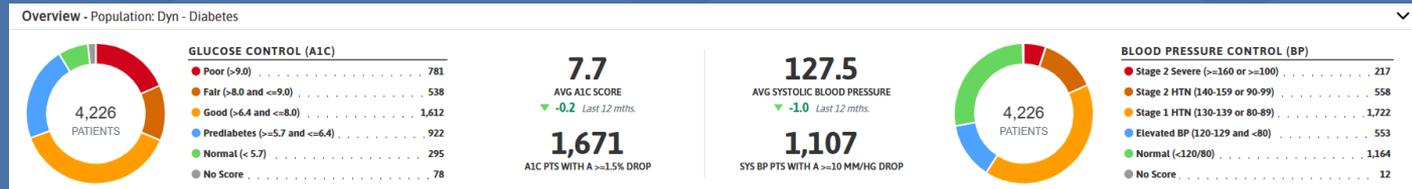
REPORT

DATE RANGE: [ ] DISCHARGE STATUS: All Discharge Status LAST VISIT: No Required Visit TOC TYPE: All TOC Type TOC STATUS: Discharge

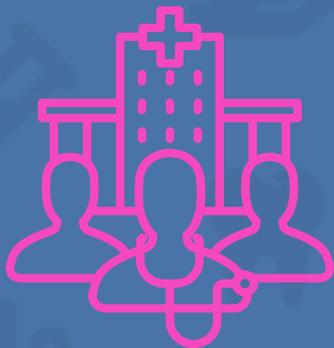
REPORTS

Search: [ ] NEXT APPT: All No Appt Upcoming Appt

DEMOGRAPHICS	DISCHARGE		DIAGNOSIS			
NAME	HS	IP READMIT	STATUS	STATUS CODE	CODE	DESCRIPTION
[REDACTED]	0	N/A	Home	1	R34	Anuria and oliguria
[REDACTED]	0	N/A	Home	01	M25.562	Pain in left knee
[REDACTED]	0	N/A	Home	01	Z20.2	Contact with and (suspected) exposure to infections with a predominantly sexual mode of transmission
[REDACTED]	2	N/A	Home	1	C79.51	Secondary malignant neoplasm of bone
[REDACTED]	0	N/A	Unknown or Blank	SC		
[REDACTED]	0	N/A	Home	1	J02.0	Streptococcal pharyngitis
[REDACTED]	0	N/A	Non-hospital Institution	ANOTHER INST		



# Azara Utilization



## Primary Care Team

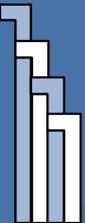
PVP-Alerts  
Transitions of Care Report  
Gaps in Care List  
Performance Reporting-  
Scorecards & Targets



## Quality Teams

Alert Maintenance and Trouble shooting  
UDS Scorecard  
Registries  
Care Effectiveness  
Mapping Admin  
Data Hygiene Reports – Flagged values  
F2F QE report

# Quality of Care: Data Tools in Dentistry



# Dental Team

## Custom Scorecards and Targets



Health Partners  
of Western Ohio

PERIOD: January 2025 | RENDERING PROVIDERS: All Rendering Provid... | RENDERING LOCATIONS: 8 selected

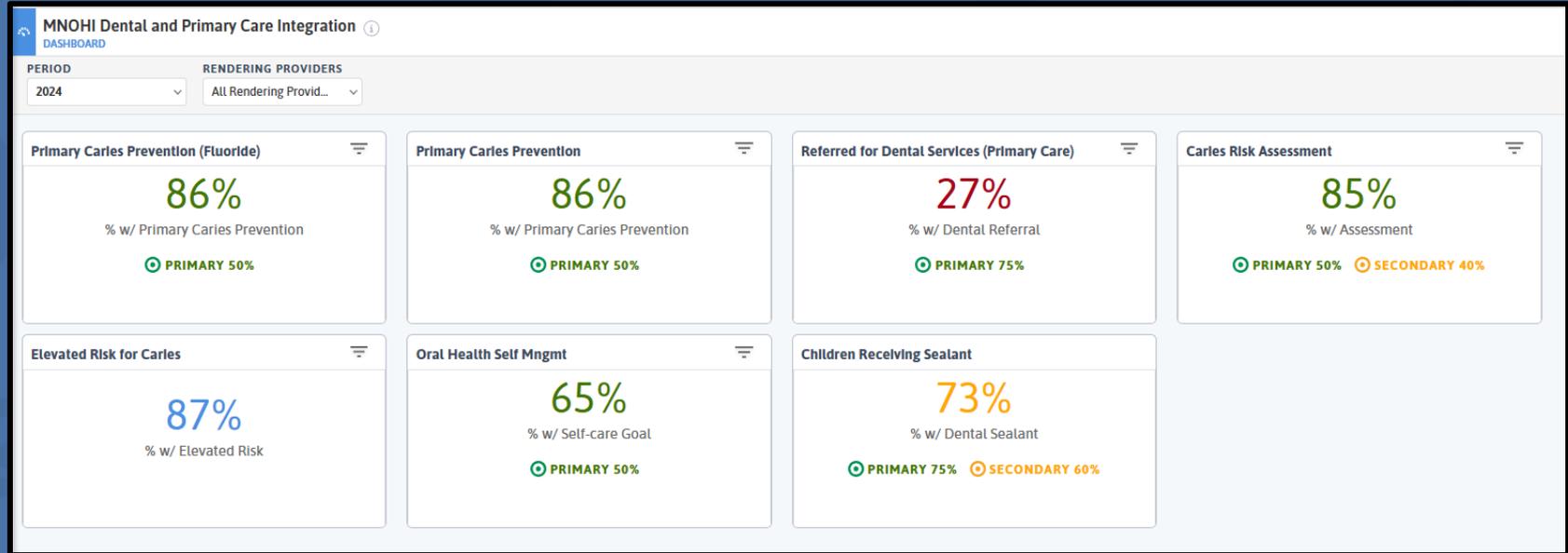
+ Add Filter | Update

REPORT | CARE GAPS

GROUPING: Location - Rendering | TARGETS: Primary (Green), Secondary (Yellow), Not Met (Red) | REPORT FORMAT: CrossTab

LOCATION - RENDERING	CHILD DENTAL SEALANT	DENTAL TREATMENT PLAN COMPLETION	CARIES RISK ASSESSMENT AGE 0-75 (DENTAL)
Bryan Community Health Center	80.8%	28.0%	82.5%
Dr.Gene Wright Community Health Center	96.9%	45.6%	91.7%
Kenton Community Health Center	95.0%	3.9%	54.5%
New Carlisle Community Health Center	16.7%	27.8%	67.5%
Old West End	68.2%	13.5%	80.1%
Tiffin Community Health Center	100.0%	7.8%	54.3%
Waite Health Center	55.6%	3.6%	81.2%
Whitmer Health Center	50.0%	4.4%	78.1%

# MNOHI Grant reporting





# Dental Integration Journey

2008 Fluoride  
Varnish  
applications in  
medical -  
OACHC



2018 Oral  
Health  
Integration



2024 SDF  
application in  
medical



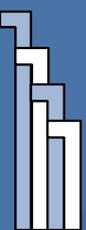
2013 Oral health  
clinical  
competencies –  
National  
Network for  
Oral Health  
Access  
(NNOHA)



2020 Midwest  
Network for  
Oral Health  
Integration  
(MNOHI)



2025 Medicaid  
reimbursement



# Why SDF?

According to the World Health Organization, dental caries is the most **prevalent health condition** with **almost half of the world's population** affected.

In 2023, nearly two-thirds (64%) of school-age kids on Medicaid did not have a single dental visit all year.

Among all Ohio children last school year, nearly **one in five (19%) had at least one untreated cavity.**

**SDF offers a minimally invasive alternative to traditional restorative procedures**

## Quintuple Aim



# Silver Diamine Fluoride (SDF)



Before and After SDF Application

## What is SDF?

Silver diamine fluoride (SDF) is a service where we put a liquid on your teeth that helps stop cavities. Usually SDF is put on the cavity 2 times. The cavity will stain black while healthy teeth will not stain.

### I should get SDF because:

- It's Fast.
- No shots or needles.
- Does not hurt.
- Can stop some tooth pain.

### I should not get SDF if:

- I am allergic to silver.
- There are sores on my gums or mouth.

### If I do not get SDF:

- My tooth pain may get worse.
- I may need fillings or crowns.
- My tooth may need pulled.
- I may need to see another dentist.

## Benefits of SDF

- It's quick and painless.
- It might be the only treatment needed for cavities.
- It can give more time to get into the dentist for care.
- Stops cavities from getting worse.



Before SDF:

After SDF:

# SDF Timeline



2014 FDA approval



2016 Dental CDT code created



2017 AAPD guidelines



2023 AMA code 0792T



2025 Medicaid reimburse

# Our Barriers



No state policy/guidance



Staff needed time to do own research as well



Rules put into place minimizing dental usage



Slow spread – staff apprehensive



Change culture with patients – teach them what and why

# Our Successes



No cost to patients for one full year



Large outreach presence allows for entry into care



Spread on a large scale with no incidents



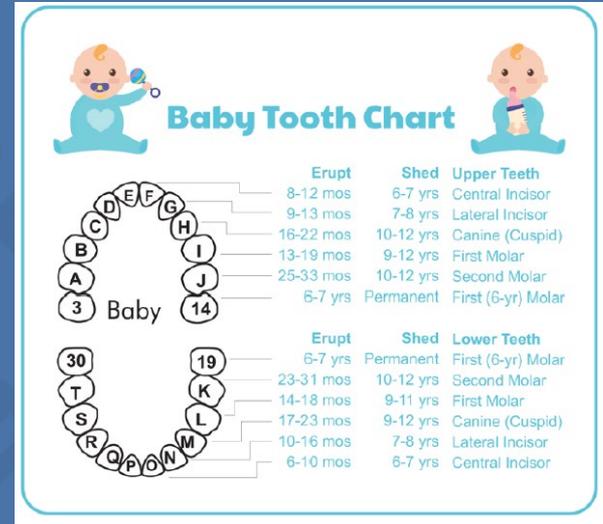
Medicaid reimbursement

# Training Medical Staff

## The Art of The Tooth Number



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# Team Based Approach

## Changes to EHR and Billing

### Billing

- CPT III Code: 0792T
- Medicaid is reimbursing for 2025

Clinical and IT  
considerations

## Logistics

Started with  
dummy codes

Trialed and  
adjusted

## Medicaid reimbursement

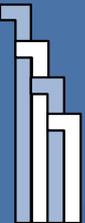
Started over with  
“their” rules

Addition of teeth  
numbers

## Staff Training

Medical and  
dental overlap

Implementation



# Billing



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Note   Orders/Charges   Care Plan   OB Chart

PDM   Rx   Labs   Tasks   Charges   F Codes   In House Medications   In House Procedures   In House Test/Screen   Obtain Results   Outside Diagn Tests   Outside Labs   Referrals   Others

Procedures from Encounter Note ▼

Select All	Description	Order	Diagnosis
	0792T Silver diamine fluoride applied by medical	Diabetic Eye Exam Obtain Results	-
	0792T.14 Silver diamine fluoride applied by medical - tooth 14	Mammogram Obtain Results	-
	0792T.15 Silver diamine fluoride applied by medical - tooth 15	Microalbumin Urine Test	-
	0792T.19 Silver diamine fluoride applied by medical - tooth 19		

Orders for Reminders Due ▼

Current Patient   All Patients   Pharmacy: HEALTH PARTNERS OF W OHIO @ 441 E 8th St. Lima, OH (419) 221-3072 (Electronic Transmission)

Orders for Kongseng Bhuddham for **CARIES (K02.9)**

Rx Drug	Issued ▼	Order	Date ▼	Procedure	Date ▼
No Data Found		No Data Found		0792T.30 - Silver diamine fluoride applied by medical - tooth 30	03/18/25
				0792T.29 - Silver diamine fluoride applied by medical - tooth 29	03/18/25
				0792T.20 - Silver diamine fluoride applied by medical - tooth 20	03/18/25
				0792T.19 - Silver diamine fluoride applied by medical - tooth 19	03/18/25

Orders/Charges Cart   Max Diags Insurance Accepts: 30    Include Previous Orders & Charges

consent form for procedure on file (From Note)

- 1) **K02.9 - Dental caries, unspecified (From Note)**
  - 0792T.3 - Silver diamine fluoride applied by medical - tooth 3, Units: 1
  - 0792T.4 - Silver diamine fluoride applied by medical - tooth 4, Units: 1
  - 0792T.14 - Silver diamine fluoride applied by medical - tooth 14, Units: 1
  - 0792T.15 - Silver diamine fluoride applied by medical - tooth 15, Units: 1
  - 0792T.19 - Silver diamine fluoride applied by medical - tooth 19, Units: 1
  - 0792T.20 - Silver diamine fluoride applied by medical - tooth 20, Units: 1
  - 0792T.29 - Silver diamine fluoride applied by medical - tooth 29, Units: 1
  - 0792T.30 - Silver diamine fluoride applied by medical - tooth 30, Units: 1

# The Cost of Care



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**Silver Diamine Fluoride**  
\$30.00 Per Tooth



**Alternative Care**  
**Filling** \$200 per tooth  
**Root Canal** \$600 per tooth  
**ER Visit** in Ohio for non-traumatic dental care \$1,887

# Implementation & Healthy Competition

## Site competitions between teams

- Staff incentive to get over 20% of patients seen have SDF placement
- No exclusions – Edentulous patients (Tracking limitations)
- Not applicable to telehealth visits
- Shared results (not blinded)
- Sharing of besting practices

## Goal: Normal Workflow

Prizes TBD for 2025



# **SDF Performance:** Tracking and Analytics





# Tracking SDF in DRVS

## Oral Health QI Goal Determined

1<sup>st</sup> applications placed with dental via outreach

2<sup>nd</sup> Medical Applications – How can we identify patients?

Custom Alert Creation

PVP/CMP- Daily Huddles

New workflow/operational changes as a result



CATEGORY	NAME	PVP NAME	ENABLED	CONFIGURABLE	DESCRIPTION
Oral Health	SDF Application Completion	Silver Diamine Fluoride Application (SDF) Application Completion	Y	N	Alert will trigger if patient has received at least one application of silver diamine fluoride (SDF) in the last 365 days and is due to have a second or third application to complete the regimen. Second application is due after seven days from the first application. Third application is due six months after second application. This alert is not configurable

# Tracking SDF in DRVS

## Custom Registry Data Element-RDE

DENTAL ENCOUNTER					SILVER DIAMINE FLUORIDE FIRST APPLICATION		SILVER DIAMINE FLUORIDE 2ND APPLICATION		SILVER DIAMINE FLUORIDE LAST APPLICATION	
DATE	PROVIDER	LOCATION	COUNT	AGE	DATE	CODE ↓	DATE	CODE	DATE	CODE
8/22/2024		Bryan Community Health Center	4	18	8/20/2024	D1354			8/20/2024	D1354
2/18/2025		Bryan Community Health Center	4	51	12/12/2024	D1354	12/26/2024	D1354	12/26/2024	D1354
11/8/2024		Dr.Gene Wright Community Health Center	1	9	11/8/2024	D1354			11/8/2024	D1354
3/28/2024		Spartan Dental Outreach	1	8	3/28/2024	D1354	1/14/2025	0792T	1/14/2025	0792T
2/18/2025		Tiffin Community Health Center	4	58	4/23/2024	D1354	9/6/2024	0792T	9/6/2024	0792T
2/19/2025		Spartan Dental Outreach	2	13	2/19/2025	D1354			2/19/2025	D1354
5/13/2024		Spartan Dental Outreach	1	11	5/13/2024	D1354			5/13/2024	D1354
2/19/2025		Dr.Gene Wright Community Health Center	2	81	8/13/2024	D1354	2/19/2025	D1354	2/19/2025	D1354
9/3/2024		Dr.Gene Wright Community Health Center	2	7	4/16/2024	D1354	9/3/2024	0792T	9/3/2024	0792T
4/16/2024		Spartan Dental Outreach	1	7	4/16/2024	D1354			4/16/2024	D1354
10/16/2024		Dr.Gene Wright Community Health Center	2	7	4/2/2024	D1354			4/2/2024	D1354
4/16/2024		Spartan Dental Outreach	1	8	4/16/2024	D1354			4/16/2024	D1354
1/30/2025		Dr.Gene Wright Community Health Center	4	14	3/26/2024	D1354	2/18/2025	0792T	2/18/2025	0792T
2/10/2025		Dr.Gene Wright Community Health Center	4	41	1/17/2025	D1354	2/10/2025	D1354	2/10/2025	D1354
11/11/2024		Spartan Dental Outreach	2	13	11/11/2024	D1354			11/11/2024	D1354
4/16/2024		Spartan Dental Outreach	1	9	4/16/2024	D1354			4/16/2024	D1354
2/19/2025		Spartan Dental Outreach	2	6	2/19/2025	D1354			2/19/2025	D1354
9/19/2024		Dr.Gene Wright Community Health Center	2	16	9/4/2024	D1354	9/19/2024	D1354	9/19/2024	D1354
2/19/2025		Spartan Dental Outreach	2	12	2/19/2025	D1354			2/19/2025	D1354





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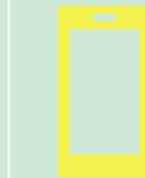
# 2025 Dental Focus Measures



**CARIES RISK  
ASSESSMENT**



**SDF INITIAL  
APPLICATION**



**SDF SECOND  
APPLICATION**



**TREATMENT  
PLAN  
COMPLETION**



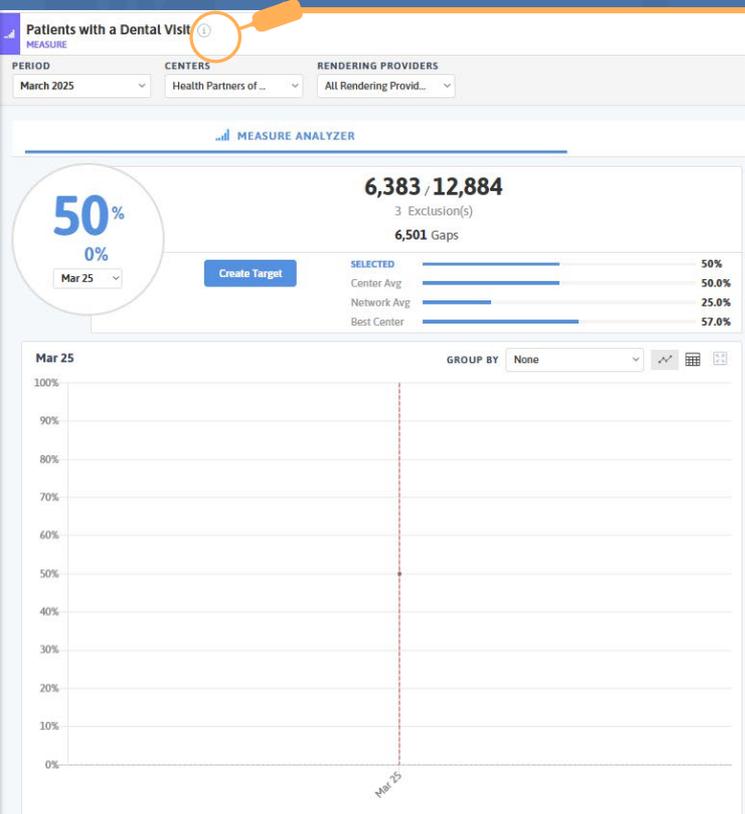
**RETENTION**

# New for 2025

## Patients with Dental Visit Measure



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# What Lies Ahead?

## Access Teams – Dental Focus

Not just Primary Care

## Prevention and Cost

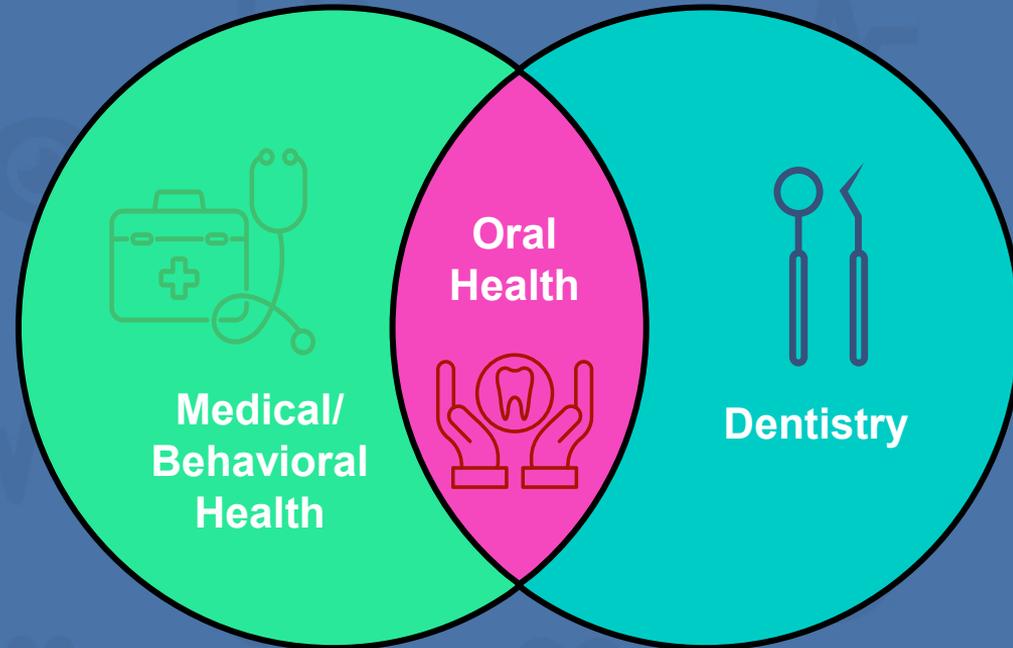
Decrease ED Utilization

## Furthered Integration

Primary Care & Behavioral Health

## Increase use of Dental Quality Measures

What are our other focus initiatives?



# Bringing It All Together



Dental health is essential for comprehensive care and patient wellbeing.



Integrated dental care is more than just “co-location”.



Consider engaging your Dental Director to provide input that encompasses comprehensive patient care.



Does your QI program include dental representation?  
Dental focus measures (NOT JUST SEALANTS)

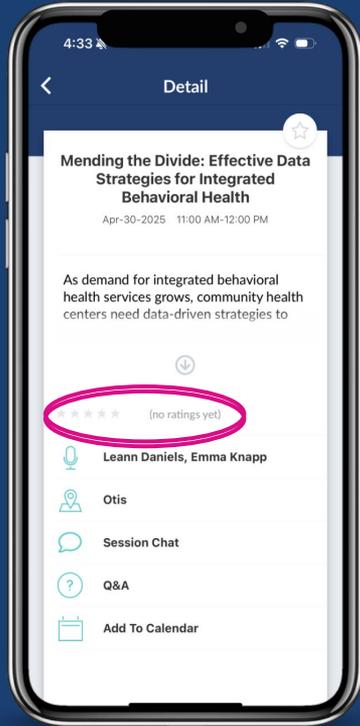
Questions?



# We want to hear from you!

Click on the session from your agenda in the conference app.

Click the stars in the center of your screen to rate and provide feedback.



Quick and Easy



Provide brief feedback or ideas



Rate the session and the speaker(s)



Help us continue to improve

# Achieve, Celebrate, Engage!



## ACE'd it? Share your DRVS success story and become an Azara ACE!

Show your organization has used DRVS to **A**chieve measurable results, **C**elebrate improvement in patient health outcomes, and effectively **E**ngage care teams and/or patients. Stories should showcase how DRVS helped your organization overcome a challenge, the tools and solutions used to drive improvement and details of the successes that resulted from your initiatives. ACEs should be able to provide examples that quantify quality improvement, cost savings, operational efficiency or patient health improvement.

### Benefits:

- Azara will help tell your story and provide a client-branded version for your use
- Potential to create a 2-4 minute video or hour-long Azara-hosted webinar
- Potential to be featured at next year's Azara User Conference
- Win Azara swag!

Submit your success story by completing the form [at this link](#).

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ACE Program



# azara2025

USER CONFERENCE APR 29-MAY 1 | BOSTON, MA

# Thanks for attending!

