

azara

USER CONFERENCE

APR 29–MAY 1

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2025

# Your Voice, Your DRVS

A Product Feedback Session



# Presenters



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# Today's Agenda



## Introductions

The Azara Platform, Ground rules

## Tell Us what you think!

Point of Care Operations, Populations & Definitions, User Experience

## Prioritization Exercise

Vote for what's important to you

## Continue the Conversation

Find members of the product team and discuss ideas

# Ground Rules



All Ideas Are Valid

Try To Avoid Interrupting

Keep Feedback Constructive

Maintain an Open Mind

Bring Your Creativity

Have Fun!

# Brainstorming Exercise

Share Your Thoughts!



# Point of Care Operations

- Are you using the PVP for huddles?
- What do you use the PVP for?
  - For care gap closure
  - Clinical initiatives
  - Walk-ins
- When do you use the CMP?
- Would specialties use this?
- Examples:
  - PVP, CMP
  - Reports - Alerts, POC Closure
  - Plug-In

The screenshot displays the Patient Visit Planning (PVP) interface. At the top, there is a search bar and a dropdown menu for 'Access Community Health'. The main header shows 'Patient Visit Planning (PVP)' with a 'PVP VIEW' button. Below this, there are filters for 'DATE RANGE' (04/18/2025-04/18/2025), 'RENDERING PROVIDERS' (All Rendering Provid...), and 'MRN LIST'. A 'Total Providers: 10' indicator is visible. The patient name 'Augustine, Greg' is shown with '4 Scheduled Appointments'. The interface is overlaid on a darker background showing a sidebar with navigation options like 'Dashboard', 'Messages', 'Huddles', and 'Alerts'. The bottom section of the screenshot shows a detailed patient record for 'Mednick, Linwood' with various clinical data points.

DIAGNOSES (4)	RISK FACTORS (5)	SDOH (4)	ALERT	MESSAGE	DATE	RESULT	OWNER
CAD	CP	EDU	A1c	Out of Range	6/11/2022	9.3	MA
Hepatitis C	HTN E	HOMELESS	LDL	Out of Range	6/11/2022	150	
			Tobacco Scr	Ovardue	6/5/2021	Y	Front Desk
			BP	Out of Range	6/11/2022	146/79	MA
			E/D Encounter	Occurred	2/11/2023		Care Cor
			VP Encounter	Occurred	12/17/2022		Care Cor

OPEN REFERRAL W/O RESULT	SPECIALIST/LOCATION	ORDERED DATE	APPT. DATE
Open	Samantha Frost / Burlington	3/30/2023	4/10/2023
Open	Ellen Bell / Burlington	3/30/2023	4/11/2023
Nutritionist	Ellen Bell / Brighton	6/11/2022	7/4/2022

# Populations & Definitions

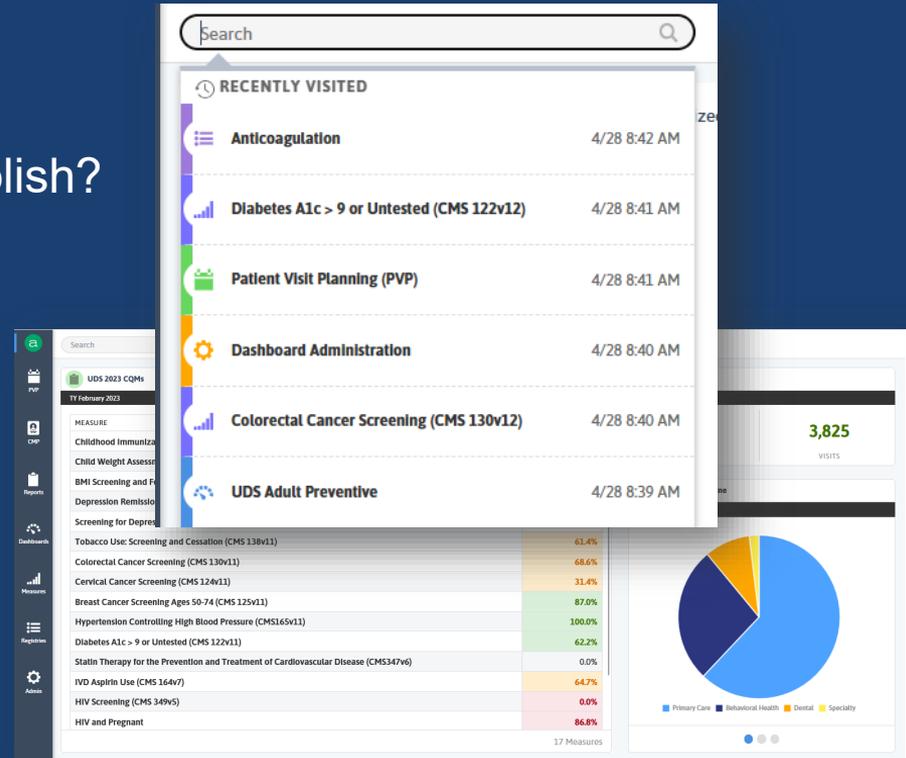
- What groups of patients do you focus on?
- How do you identify for outreach?
- How do you define a population?
- What alerts do you want triggered at POC?

- Examples:
  - Cohorts
  - Measure Gaps
  - Registries/CER
  - Outreach Groups



# User Experience

- How do you navigate DRVS?
  - To access your 'favorite' reports
  - As a first-time user
- What do you wish was easier to accomplish?
- How do you find new features?
- How do you learn about what's new?
- Examples:
  - Search
  - Pins
  - Left Navigation Folders
  - Info Snippets



# Prioritization Exercise



# Instructions

- Everyone gets equal number of votes (6)
- Use your vote carefully
- You can vote for an idea with more than one sticker
- Share any feedback we didn't capture after the session



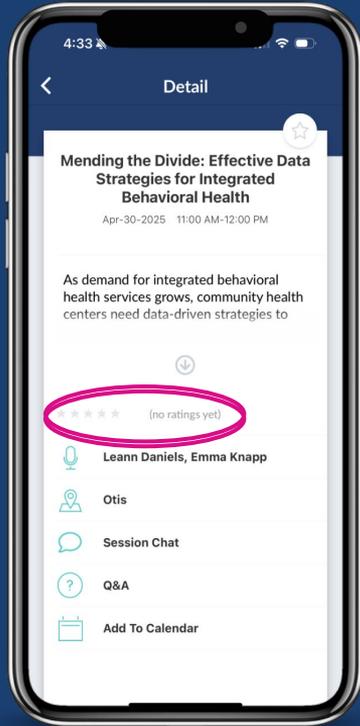
# Questions?



# We want to hear from you!

Click on the session from your agenda in the conference app.

Click the stars in the center of your screen to rate and provide feedback.



Quick and Easy



Provide brief feedback or ideas



Rate the session and the speaker(s)



Help us continue to improve

# Achieve, Celebrate, Engage!



## ACE'd it? Share your DRVS success story and become an Azara ACE!

Show your organization has used DRVS to **A**chieve measurable results, **C**elebrate improvement in patient health outcomes, and effectively **E**ngage care teams and/or patients. Stories should showcase how DRVS helped your organization overcome a challenge, the tools and solutions used to drive improvement and details of the successes that resulted from your initiatives. ACEs should be able to provide examples that quantify quality improvement, cost savings, operational efficiency or patient health improvement.

### Benefits:

- Azara will help tell your story and provide a client-branded version for your use
- Potential to create a 2-4 minute video or hour-long Azara-hosted webinar
- Potential to be featured at next year's Azara User Conference
- Win Azara swag!

Submit your success story by completing the form [at this link](#).

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**ACE Program**



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# Thanks for attending!

